



# Learning Disability Clinical Network Meeting

Easy Read Summary September to November 2022

## What is the Clinical Network?



This meeting is where the senior staff at the Learning Disability Service look whether the service is safe and helpful.



The meeting happens every month



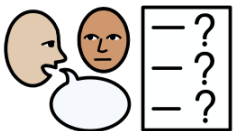
We look at lots of different information about the service, to check if is safe and helpful, and how we can make things better.

## How we gather information:



We will look at reports and guidance from:

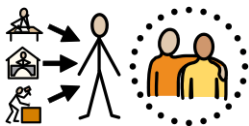
- The National Institute for Health and Care Excellence (NICE)
- Learning Disabilities Mortality Review Programme (LeDeR)
- Care Quality Commission (CQC)



We gather feedback from service users, families and carers both in the community and inpatient services.



We also look at staff surveys, staff wellbeing and how many staff work for us.



We check our environments are safe for everyone



We also check our waiting times and if our service is accessible.



What did we talk about in the last meetings?



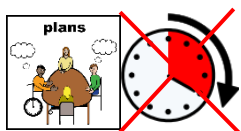
Waiting times



We looked at our waiting times and how long people are currently waiting for therapy.



We're worried that some people are having to wait too long.



We're making plans to reduce waiting times.



Community Mapping Project



We are starting a new project to find out about the community and voluntary led groups that are available for people with learning disabilities.



Evaluating services



We heard about a new group that our Family Therapist has started.



This is a group for families about what 'growing up' means. This is an exciting group which is being tried out to see how well it helps.



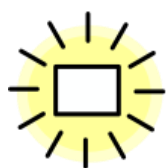
NICE Guidelines



We checked that we are following all the new bits of national guidance published by NICE.



In the last few months, we have looked at NICE guidance on Autism, and on End-of-Life Care.



## Trying out new things



Our Specialist Doctor told us about the trial of a new App/website called Patient Knows Best. He is helping with a trial to see how it works with people with Profound and Multiple Learning Disabilities.



## Ways of working



intensive  
support team

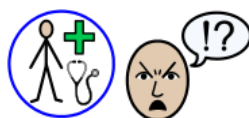
The Intensive Support Team (IST) showed us their new written guide about how the team works (known as a SOP).



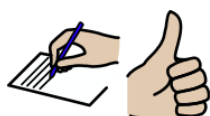
The Clinical Network approved this guide to be used.



## Learning from complaints



Our Service Manager told us about a complaint from a GP.



We talked about how to reduce the chance of the same thing happening again, by making sure we always record what we do in the clinical notes.



## An award



We congratulated Jade King (Community Nurse) for the award she won (Greatix) for her work supporting a service user.



We're going to learn from Jade about what went well.



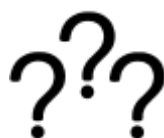
## Feedback from service users and families



Most of the feedback we got in these months was good.



We talked about developing a way of getting more detailed feedback from people who access our service.



## Any Questions?



Do you have any questions for us? Or do you have any ideas that you would like to share?



We will talk about your ideas and questions at the next meeting.

## What happens next?



If you want to comment or want more information, you can contact us by:



Email: [hnf-tr.LDclinicalnetwork@nhs.net](mailto:hnf-tr.LDclinicalnetwork@nhs.net)



Phone: 01482 336740



Post:

Clinical Network  
Learning Disability Service  
Townend Court  
298 Cottingham Road  
Hull  
HU6 8QR